

Title VI of the 1964 Civil Rights Act requires that “No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.” If you feel you have been discriminated against in transit services, please provide the following information in order to assist us in processing your complaint.

Section I

Name: _____

Address: _____

Telephone Numbers:

(Home) _____ (Work) _____

Email Address: _____

Do you need an Accessible Format?

Large Print _____ Audio tape _____

TDD _____ Other _____

Please indicate why you believe the alleged discrimination occurred:

_____ Race or Color _____ Gender

_____ National Origin _____ Income

_____ Disability _____ Other

Section II

Are you filing this complaint on your own behalf?

Yes _____ No _____

[If you answered "yes" to this question, go to Section III.]

If not, please supply the name and relationship of the person for whom you are complaining: _____

Please explain why you have filed for a third party. _____

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.

Yes _____ No _____

Section III

Have you previously filed a Title VI complaint with GAAMHA, Inc? Yes _____ No _____

Have you filed this complaint with any of the following agencies?

MassDOT _____ U.S. Department of Transportation _____

Department of Justice _____ Equal Employment Opportunity Commission _____

Other _____

Have you filed a lawsuit regarding this complaint? Yes _____ No _____

If yes, please provide a copy of the complaint form.

[Note: However, if your case has gone to court on the same issues, we defer to the decision of the court.]

